

100 IN THE LOOP

A PUBLICATION OF THE HARTFORD STEAM COMPANY

HARTFORD PUBLIC LIBRARY: NOT YOUR GRANDPARENTS' LIBRARY

If you think Hartford Public Library is just a repository of books and old media, think again. Today's library is a vibrant hub of knowledge that is very much connected to the community and in step with its needs. The downtown location has been a Hartford Steam customer for 25 years.

Stop by the downtown branch for a visit, and you'll find the books, media and reference help that most people associate with a library. "Yet we offer so

much more," explains Matthew K. Poland, the library's chief executive officer. "We provide workers and residents with a wide variety of free resources that inspire reading, guide learning and encourage individual exploration."

The downtown Hartford Public Library alone has

- more than 50 computers for public access;
- a Jobs & Career Center that helps nearly 6,000 people a year;

HELP FILL THE GAP

The library's One Big Summer Night Fundraiser in June helps fill the funding gap. If your business would like to be a sponsor, contact Jen Penfield, development manager, at jpenfield@hplct.org. To donate to Hartford Public Library, go to www.hplct.org and click "Donate Now" on the left-hand side of the page.

- an ArtWalk that showcases and celebrates talented artists;
- The Hartford History Center, a collection of original archives from 1654;
- The American Place, an award-winning center offering immigrants assistance with assimilation and citizenship; and
- the Kitchen@HPL, an innovative farm-to-table partnership with Billings Forge Community Works that provides jobs and food service training for Hartford residents as well as great food for library customers.

To sum it up, "Shhhh," has left the library," says Poland. He notes that there is another common misconception: that the library is fully funded by the City of Hartford. While the majority of the

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Courtesy Hartford Public Library

The Hartford Public Library offers free resources such as computer access, career guidance, assistance to immigrants, adult learning, arts and cultural activities – and, of course, books and media. Plus, it's a great place for downtown workers and residents to grab breakfast or lunch or enjoy musical events on the patio.



Courtesy Hartford Public Library

FASCINATING FALL @ HPL DOWNTOWN

One Book One Hartford

Saturday, Nov. 23, 2-4 p.m.
Three-time Coretta Scott King Award-winner Angela Johnson will discuss her book *A Certain October*.

Global Lens 2013 Film Series

Sundays, 2-4 p.m. Includes 10 award-winning narrative features films from around the world.

For more information, visit www.hplct.org.

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library's funding comes from the City, the truth is that the library must separately raise at least 15 percent of its operating budget, or roughly \$1.5 million annually, to keep pace with community needs.

The funds have enabled the library to change with the times; special fundraising efforts allowed for building renovation. Originally constructed in 1957, the building was completely refurbished and expanded in 2008. (The library system itself traces its beginnings to 1774.)

Hartford Steam has supplied the downtown library with steam for space heating and domestic hot water production since 1988 and chilled water for air conditioning since 2000. With its eye on efficiency, the library recently

implemented a number of energy-saving measures – e.g., optimizing chilled-water pump and air handler operations and snow melt systems – that are expected to yield annual savings of more than \$103,000.

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The downtown Hartford Public Library is modern, spacious, inviting and well-equipped to meet the evolving needs of the community it serves well into the future. We're proud to provide comfort to its many customers.

“DREAM CITY: AIR CONDITIONING IS A PUBLIC GOOD”

According to an August 10, 2013, article on salon.com, “Beating the heat doesn’t have to be an energy suck. There’s a better way to stay cool, as many cities are learning.” What’s the better way? District cooling. Hartford Steam’s district cooling system is mentioned in the article as an industry forerunner.

Author Henry Grab writes, “District

heating is now relatively common in densely populated urban areas. In Copenhagen, which has one of the most extensive networks in the world, district heating warms 98 percent of the city. Because of its environmental and economic efficiency, district heating has been a priority of forward-thinking city planners from Tokyo to Reykjavik. Now,

it’s district cooling that’s hot. Downtown areas provided with district heating a century ago have begun to hook up to centralized cooling systems, motivated by improved cooling technology, the ban on CFCs, high electricity bills and growing environmental awareness.”

Check out the article at <http://tinyurl.com/saloncooling>.

MEET AUSTIN PELLETIER

A lot can change in six years. In fact, it was just six years ago that Austin Pelletier, a student at Hartford's Lincoln Technical Institute, learned about an exciting new job opportunity as a Plant Tech 1 at Hartford Steam. Today, Austin is a Plant Tech 3 at Hartford Steam, joining nine other employees at that top level of training.

Austin credits his heating and cooling system instructor for encouraging him to apply. "He told me that if I had the chance to operate high-performance chillers like this, I should go for it," Austin says. "I trusted his advice. He was right. I'm glad I'm here."

Austin's current responsibilities

include operating all heating and cooling production equipment as well as the combined heat and power unit at our main plant. Austin enjoys the opportunity for ongoing training, including the instruction he received on the CHP equipment installed just a few years ago.

He also values the variety built into his job: "We don't do just one thing; we work with electricity, chilled water and steam. And the change of seasons is interesting, because you have to adapt to temperature changes."

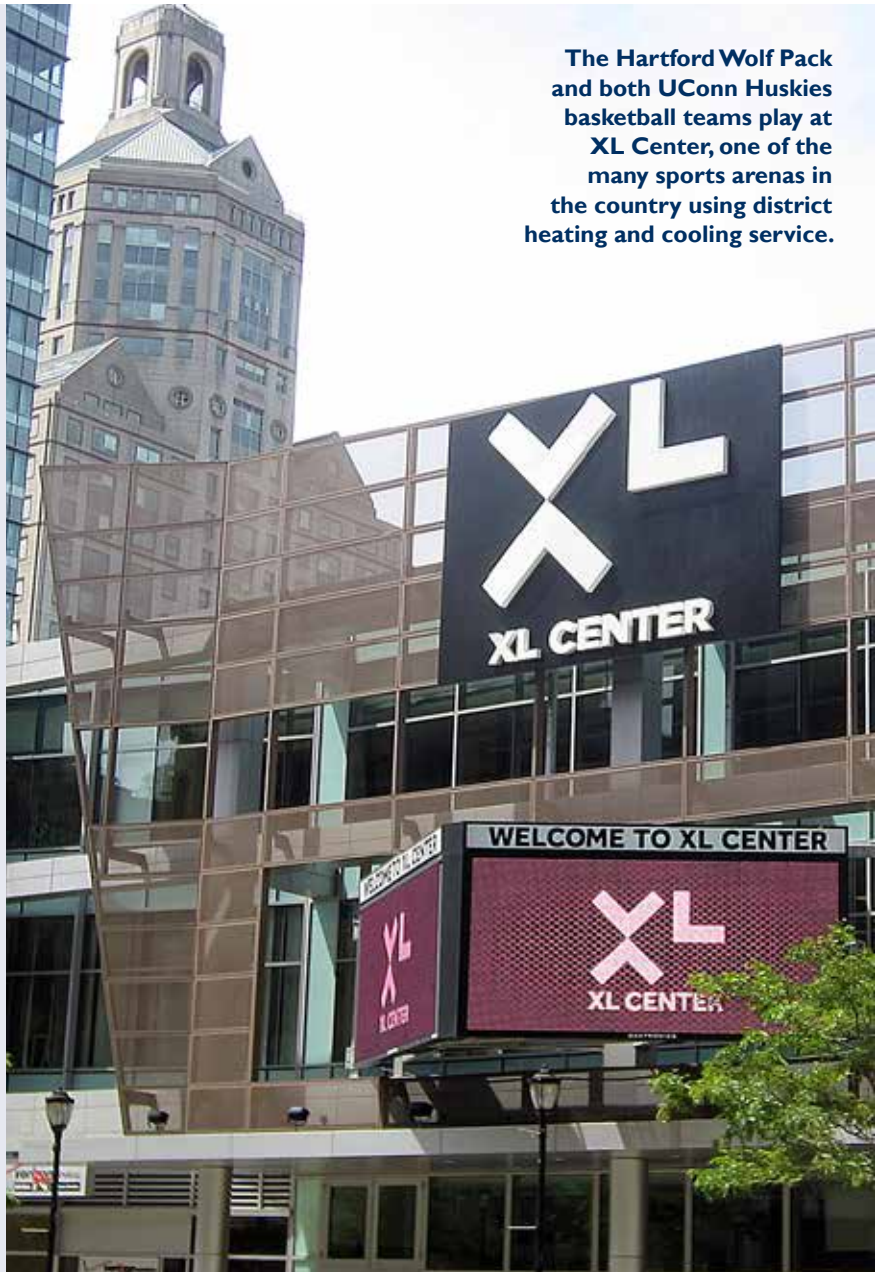
Hartford Steam is glad Austin joined our team. With the ongoing development of district energy technologies, we know there will always be learning opportunities.



TEAMING UP WITH DISTRICT ENERGY

Here are just some of the many U.S. sports teams that play in stadiums or arenas that use district heating and/or cooling:

Hartford Wolf Pack, UConn Men's and Women's Basketball	<i>XL Center</i>
Boston Celtics and Boston Bruins	<i>TD Garden</i>
Pittsburgh Pirates	<i>PNC Ballpark</i>
Detroit Red Wings	<i>Joe Louis Arena</i>
Indianapolis Colts	<i>Lucas Oil Stadium</i>
Nashville Predators	<i>Bridgestone Arena</i>
Miami Heat	<i>American Airlines Arena</i>
Minnesota Wild	<i>Xcel Energy Center, St. Paul</i>
Minnesota Vikings	<i>Metrodome, Minneapolis</i>
Minnesota Timberwolves and Minnesota Lynx	<i>Target Center, Minneapolis</i>
Phoenix Suns and Phoenix Mercury	<i>America West Arena</i>
Arizona Diamondbacks	<i>Chase Field, Phoenix</i>



The Hartford Wolf Pack and both UConn Huskies basketball teams play at XL Center, one of the many sports arenas in the country using district heating and cooling service.

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